

MedCost Preferred EOB Checklist



MEDCOST PREFERRED EOB REQUIREMENTS:

- Employer / Group Indicator (*Name and/or Number*)
 - Patient Name
 - Claims Administrator Name, Address and Phone #
 - MedCost must be identified as PPO network somewhere on the EOB
 - From Date and To Date - Indicating the service date range covered by the claim
 - Actual Charges billed by PPO provider
 - Negotiated amount approved by MedCost
 - Charges or portion of charges not covered or excluded due to policy restrictions
 - Coinsurance levels and/or deductibles applied should be identified
 - Amount paid on claim
 - Remarks section should indicate that benefits/payment is based on negotiated rate and/or specifically indicate why payment is not being made. If additional information is needed to make payment determination, this section should identify what information is needed.
 - EOB sent to provider on non-payment claims
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- Write off should be clearly identified.
- MedCost 's preferred wording to appear on the EOB
Preferred Wording: "MedCost predetermined rate. Participant is not liable for discounted amount."
- EOB should be sent to provider with check.